WELCOME TO PHOENIX
It's time to go beyond. Follow trails that reveal mighty mountaintops. Wander among iconic landscapes beneath picture-perfect skies. Let the Sonoran Desert be your guide to limitless adventure. Downtown Phoenix is where you'll find sports arenas, live music, rooftop lounges, museums, theaters, art galleries and more than 200 restaurants. Historic neighborhoods like Roosevelt Row and Grand Avenue share an urban footprint with modern marvels like CityScape and the Phoenix Convention Center.

CONVENTION LOCATION
Convention activities will take place at the Phoenix Convention Center located at 100 North Third Street, (downtown) Phoenix, 85004.

LOCATION
Phoenix is a place where it's easy to migrate between high culture and low, resort escapes and local hangouts, outdoor adventure, and poolside lounging. Start planning your trip at VisitPhoenix.com or order a travel guide here.

WHAT TO WEAR
A general guideline for attire for the convention is business casual for meetings. For VFW members, it is always appropriate to have your cap on hand for meetings. Jackets are not required unless you are, All American Commanders) and may be on stage to receive your award as photographs are taken during those functions.

AIRPORT
Sky Harbor, dubbed America’s Friendliest Airport, is the main airport for the Greater Phoenix area. Sky Harbor serves more than 120 domestic and international destinations. With 1,200 daily flights—about 500 of them nonstop—Sky Harbor is one of the most convenient airports in the United States. Sky Harbor is only 4 miles from Phoenix Convention Center and can be accessed via rideshare, taxi, or public transportation like Light Rail.

PUBLIC TRANSPORTATION
Convenient transportation to and from the airport comes by way of PHX Sky Train. This driverless people mover transports Valley Metro Rail passengers to the airport from the 44th Street/Washington Street station. There passenger can take Valley Metro Rail to downtown Phoenix. The 28-mile line links Phoenix to the neighboring communities of Tempe and Mesa, and includes stops at attractions such as Phoenix Art Museum, Heard Museum, Chase Field, Footprint Center and Tempe’s Mill Avenue.

PARKING
Check with your assigned hotel for parking availability and costs. Parking information, costs etc., for the convention center can be accessed via this link https://www.phoenixconventioncenter.com/parking

REGISTRATION PACKET PICK-UP
See mobile APP for times and locations of registration/packet pick-up. Registration for both VFW for Auxiliary, Hall 5-6.

Note: Want to miss the crowds/lines and pick-up your name badge & packets early? Try Remote Registration. Both the VFW and Auxiliary will have remote registration for those who are PRE-REGISTERED ATTENDEES ONLY. You will be able to do that at the VFW Headquarter hotel, Hyatt Regency Phoenix and the Auxiliary Headquarter hotel, Renaissance.
PACKET PICK-UP

**VFW** - if you are not pre-registered, you will need to go to Hall 3-4 at the convention center on Saturday, July 22 starting at 8a to register and pick-up your convention packet.

**VFW & Auxiliary** 'remote' **pre-registration**: Friday, July 21, 9a-4p  
Renaissance - Locations/times: **Lobby**

**VFW & Auxiliary** 'remote' **pre-registration**: Friday, July 21, 9a-54p  
Hyatt Regency Phoenix- Locations/times: **Lobby**

**MOBILE APP**
We will NOT be publishing a convention schedule of events in hard-copy. All events and convention information will be contained in the Mobile APP. Go to [www.vfw.org/convention](http://www.vfw.org/convention) for instructions on how to download the mobile APP which will be closer to the dates of the convention. The mobile APP provides immediate updates on any changes that may occur during the convention.

**SHUTTLES**
The hotels in Phoenix are located in the downtown area and within walking distance from the convention center. Therefore, a **limited shuttle service** will be provided. The following is a **tentative** schedule of days the shuttle will operate. Specific times will be found in the convention mobile app. If you require special transportation (handicap/scooter/wheelchair), contact the shuttle provider at the number provided in the mobile APP event schedule. A final shuttle schedule will be included on the Mobile APP and will be updated on the VFW convention web page prior to the convention dates.

**Saturday, July 22, 2023**  
7a-8p  
**Sunday, July 23, 2023**  
7a-5p  
**Monday, July 24, 2023**  
7a-6p  
**Tuesday, July 25, 2023**  
7a-9p  
**Wednesday, July 26, 2023**  
7a-5p  
**Thursday, July 27, 2023**  
7a-6:30p

(***refer to convention mobile app for complete schedule including pick-up and drop-off points**)

**HOTEL INFORMATION**

Housing opens **2/17/23 and closes 6/21/23**. Go to [www.vfw.org](http://www.vfw.org) at the convention website. The official convention hotels for the 124th National convention are listed on the convention web site.

**HOTEL PARKING**

Check with your assigned hotel regarding parking availability and costs. Parking charges are set by the individual hotels and are not representative of fees charged by the VFW/Auxiliary.

**LUGGAGE STORAGE**

If you wish to store your luggage at the hotel before you check in, or after checking out before departure, please make arrangements with guest services.

**PHOENIX CONVENTION CENTER**

Note the Phoenix Convention Center is a ‘Cash-less’ facility. You will need to pay for any concessions with a credit or debit card. There are ‘reverse ATMs’ located throughout the convention center. You may put in cash and receive a VISA Card to use at no-charge. Upon leaving Phoenix, any remaining $$ on your card can be used anywhere VISA is accepted. Locations for the Reverse ATMs will be published ahead of the convention.
HYDRATION WHILE IN PHOENIX

Please note there are ‘water bottle’ filling stations located around the center. We encourage you to bring your own water bottles. If you choose not to do that, there will be other options for hydration at the convention center.

GRATUITIES

You are responsible for all gratuities during your stay. Tipping is personal, as a guideline, we recommend gratuities of $1 per day for your housekeeper and $1 per bag for taxicab drivers and hotel bell-staff.

PHONE MESSAGES

Messages may be left with the hotel operator, who will make sure you get them as soon as you return to your hotel. In case of emergency, call the VFW National Headquarters 816-756-3390.

SAFETY TIPS  (See hotel information located in room)

SPECIAL SERVICES

First Aid Room Location  Phoenix Convention Center - Thursday, July 7/20-Thursday, July 27
Emergency--Emergency after hour’s numbers provided before convention or call 911.

Scooter rental –Scooter rental information is listed on the convention web page.

If you have not been vaccinated for COVID-19, we encourage you to wear a mask while in attendance of the convention.

RV Park Information - https://www.visitphoenix.com/sonoran-desert/campgrounds/

RELIGIOUS SERVICES

Check with VISIT Phoenix for locations of local churches, synagogues, etc. for services. VFW will conduct a Catholic Mass on Saturday, July 22 and Sunday morning, July 23 at the convention center. Protestant service will be held on Saturday 7/22 at 6p in the Convention Center. Check Mobile APP for locations.

QUIET ROOM

A QUIET ROOM for reflection will be open 24 hours at the Phoenix Convention Convention Center – Check Mobile APP for location.

MOTHERS ROOM

A mothers room will be located on-site at the convention center - Check Mobile APP for location.

AGENDA

See tentative web agenda at www.vfw.org 124th VFW National Convention information. A final agenda will be provided within the mobile APP and can be found by downloading the VFW Mobile APP approximately 2 weeks before the convention. Please note a Schedule of Events will NOT be printed. If you are unable to download the Mobile App. Please pickup a printed copy of the agenda at registration.
VISITOR INFORMATION PHOENIX

Phoenix Deals & Discounts
The deals are instantly delivered to your phone via text message or email, and you can use them right then and there – just show your coupon. So go eat, drink and play in Phoenix, and let our city surprise you.

Experience the best of downtown Phoenix by seeing these highlights!
Things to Do in Downtown: https://www.visitphoenix.com/stories/post/things-downtown-phoenix/
Roosevelt Row: https://www.visitphoenix.com/greater-phoenix/phoenix/downtown-phoenix/roosevelt-row/
Cityscape: https://www.visitphoenix.com/greater-phoenix/phoenix/downtown-phoenix/cityscape-area/

Attractions Closest to Downtown
Phoenix Art Museum http://www.phxart.org
Heard Museum http://www.heard.org
Arizona Science Center http://www.azscience.org
Desert Botanical Gardens https://dbg.org/

Explore Greater Phoenix during your stay:
Local Boutiques https://www.visitphoenix.com/stories/post/where-to-shop-for-local-phoenix-goods/
Dining https://www.visitphoenix.com/things-to-do/restaurants/
Museums https://www.visitphoenix.com/things-to-do/arts-culture/museums/
Sightseeing: https://www.visitphoenix.com/things-to-do/tours/

Bringing your family? Here are family-friendly activities sure to be a hit with all ages:
Purchase an attraction pass here
Children’s Museum Downtown http://www.childrensmuseumofphoenix.org
Arizona Science Center Downtown http://www.azscience.org
Medieval Times Dinner & Tournament https://www.medievaltimes.com/scottsdale
Mavrix https://www.mavrinx.com
Main Event https://www.mainevent.com
Arizona Boardwalk (Aquarium, Butterfly Wonderland, etc) https://www.azboardwalk.com/

VISITOR CENTER
Please visit the Visit Phoenix visitor center on the sixth floor of the One Arizona Center building in the Arizona Center 400 E. Van Buren St., Ste. 600, Phoenix. We are open Monday thru Friday 10 AM to 4 PM.

Visitors can also you the online chat here or email visitors@visitphoenix.com.
DOWNTOWN AMBASSADORS

Downtown’s roving hospitality team is on duty seven days a week, 365 days a year to help you — whether that means walking you to your hotel or simply offering directions. Ambassadors are on-foot or bike in areas of high pedestrian activity. Look for the folks wearing orange shirts with “ASK ME” on the back or call 602-495-1500. Complimentary services provided include:

- Walking Escorts
- Car Battery Jumps
- Umbrella Escorts
- Restaurant Recommendations
- Personalized Tours
- Entertainment Info

Revised: 2/17/23