



VFW Service to Veterans

From lobbying Congress and monitoring the Department of Veterans Affairs to assisting veterans filing claims, the VFW remains a dedicated advocate for America's veterans, service members and their families.

National Veterans Service (NVS)

NVS is responsible for accrediting and training VFW's global network of professional service officers. NVS provides annual training to VFW Service Officers. NVS staff represents veterans at the Board of Veterans Appeals in Washington, D.C. Each year NVS provides \$1.9 million to VFW Departments in support of their veteran service programs.

- ***Department Service Officers (DSOs)***

A global network of highly trained and accredited service officers helps veterans navigate the complicated VA claims process. Department of Veterans Affairs statistics show that for 2020, the VFW helped recoup more than \$9.7 billion in earned benefits. This amount includes \$1.4 billion in new claims, submitted on behalf of more than 110,000 veterans.

- ***Tactical Assessment Center (TAC)***

The VFW's TAC operates a toll-free hotline for veterans with questions or concerns about VA health care and benefits. The number is 1.800.VFW.1899. Veterans can also email vfw@vfw.org.

- ***Health Screenings***

The VFW hosts a health fair at its national convention. Attendees can receive health screenings, eye exams, cholesterol checks, respiratory function testing, blood pressure screening and blood glucose testing. Many lives have been saved thanks to these free screenings.

- ***Pre-Discharge Program***

Introduced in 2001, the VFW's pre-discharge program (formerly known as Benefits Delivery at Discharge) provides claims assistance to separating military personnel on 24 military installations and military populated regions throughout the country.

National Legislative Service

The NLS educates Congress and advocates for policies that improve the lives of veterans, active duty military and their families.

- ***Action Corps***

This grassroots lobbying effort has more than 300,000 volunteer advocates who write, call and visit lawmakers to discuss issues related to veterans. Also, Action Corps members receive the VFW *Action Corps Weekly*, an e-newsletter relating to current legislation and events.

- ***Your Voice on Capitol Hill***

VFW members live in every congressional district. The VFW's membership size and effective advocacy ensures that members of Congress do not ignore the needs and preferences of those who have worn our nation's uniform. The VFW testifies up to 30 times every year before Congress, including before an annual Joint Senate and House Committee on Veterans' Affairs Hearing to consider the VFW's Priority Goals.

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National Security and Foreign Affairs

The welfare of active duty, Guard and Reserve personnel and their families is of a prime concern to the VFW.

- ***POW/MIA***

The VFW national officers visit Asian and European countries to meet with host-country officials to stress the importance of conducting MIA investigation and recovery operations, as well as gaining access to documents and archival research facilities.

Employment Services

The VFW is a strong supporter of veterans' preference in government positions. The Washington Office actively works to advance veteran-specific employment legislation.